

ENERGY ASSISTANCE INFORMATION



An Exelon Company

HOW TO GET HELP WITH YOUR ENERGY BILLS

State-Specific Energy Assistance Programs

Some federal and state energy assistance programs are available for eligible New Jersey residents who may need assistance paying their utility bills.

Low Income Home Energy Assistance Program (LIHEAP) is administered by the New Jersey Department of Community Affairs and assists residents in paying for heating costs and certain medically necessary cooling expenses. Applications are accepted during the program year, October 1 - April 30. For more information, call 1-800-510-3102 or visit energyassistance.nj.gov.

Universal Service Fund (USF) helps ensure energy bills are more affordable for eligible customers. Call 1-800-510-3102 or visit energyassistance.nj.gov for details.

New Jersey SHARES is a nonprofit corporation that provides assistance to income eligible New Jersey households with energy, telephone and water bills. Visit njshares.org or call 1-866-657-4273 for details.

Payment Assistance for Gas and Electric (PAGE) program provides relief on natural gas and electric bills for low- to moderate-income New Jersey households that are experiencing a temporary financial crisis. For more information, call 732-982-8710 or visit njpoweron.org.

TRUE Program is funded by the Board of Public Utilities (BPU), is an annual assistance program designed to help low- to moderate-income households across the state of New Jersey who are experiencing economic hardship and struggling to pay their electric and natural gas bills. For more information, call 732-982-8710 or visit njpoweron.org.

Lifeline is a utility assistance program that offers \$225 to persons who meet certain income guidelines. This benefit includes utility customers as well as tenants whose utility bills are included in their rent. Call 1-800-792-9745 for details.

For more information about energy assistance programs, visit nj211.org or call 211, New Jersey's non-emergency helpline, available 24/7 throughout the state.

Atlantic City Electric Payment Assistance Programs

We also offer payment options that can help you prepare for and manage your bills through flexible payment options and assistance programs.

Budget Billing: You can avoid seasonal peaks in your electric bills by dividing your payments evenly over the course of the entire year. This plan makes it easier for you to budget and pay your energy bill each month, because you'll know your regular payment amount.

Special Payment Arrangements: We offer a variety of payment arrangements for customers who may be experiencing financial conditions that make it difficult to keep their accounts current.

Extended Payment Date Plan: If your main source of household income is from government or other low-income entitlement programs, you may qualify for a regular extension of your bill due date without incurring a late charge.

For additional information about the payment options noted above, call 1-800-642-3780 or visit atlanticcityelectric.com.

GROSS INCOME LIMITS

LHEAP	
Household Size	Monthly Gross* Income
1	\$1,962
2	\$2,655
3	\$3,349
4	\$4,042

USF	
Household Size	Monthly Gross* Income
1	\$1,717
2	\$2,324
3	\$2,930
4	\$3,537

NJS	
Household Size	Monthly Gross* Income
1	\$3,923
2	\$5,310
3	\$6,697
4	\$8,083

PAGE/TRUE/Lifeline	
Household Size	Min - Max Annual Income
1	\$23,556 - \$54,963
2	\$31,872 - \$88,788
3	\$40,200 - \$71,877
4	\$48,516 - \$105,700

* Gross income is income before taxes.